



Rivian Care

Vehicle Service Contract

Peace of mind for the road ahead.



RIVIAN |  ASSURANT®



Rivian Care Vehicle Service Contract

We're excited to introduce the Rivian Care Vehicle Service Contract¹, an optional vehicle protection product powered by Assurant[®]. It helps keep your Rivian vehicle protected beyond its manufacturer's warranty.²

01 Keep driving

Available Vehicle Service Contracts may offer up to 10 years of coverage, include unlimited miles (high voltage/traction battery up to 200,000 miles), and include coverage of select wear and tear items from the start of your plan.^{2,3}

02 Enjoy competitive pricing

Purchase the Rivian Care Vehicle Service Contract while your Rivian New Vehicle Limited Warranty is still active for competitive rates. You'll also enjoy a zero deductible on your approved claims.^{2,3}

03 Boost your vehicle's appeal

A well-maintained, warranted vehicle may retain its value better over time. And you can transfer your Vehicle Service Contract to a future buyer, further increasing resale appeal.⁴

04 Help save money servicing your Rivian vehicle

The coverage includes several common Wear & Tear items⁵ such as:

- Interior and exterior light bulbs (impact damage not covered)
- Fuses
- One replacement set of front and/or rear brake pads including brake rotor replacement if brake rotor thickness is less than the manufacturer's minimum specs
- One replacement of each hose
- One replacement set of front and/or rear windshield wiper blades
- One wheel alignment

¹ Rivian Care Vehicle Service Contract is provided and administered by United Service Protection Corporation (TX License #106; CA License #0D01816) in all states except **Florida - United Service Protection, Inc. (FL License #60016)** and Oklahoma - Assurant Service Protection, Inc. (OK License #44199246). These companies operate under the trade name Assurant. Provider address: **P.O. Box 21647, St. Petersburg, Florida 33742**. Administrator address: P.O. Box 7719, The Woodlands, TX 77387. 1-855-277-0012. Coverage options and product offerings may not be available in all States. **Replacement parts may be new, used, non-OEM or remanufactured.** Refer to the service contract for complete details, including limitations and exclusions.

² Purchase of a Rivian Care Vehicle Service Contract is optional and is separate from Rivian's New Vehicle Limited Warranty. Service Contract terms, conditions, limitations and exclusions apply.

³ Coverages and coverage period may overlap with existing New Vehicle Limited Warranty. Vehicle Service Contract coverages are secondary to the New Vehicle Limited Warranty. Assurant's pricing takes into account this overlap. During the overlap, the pricing is mainly based on Wear & Tear coverage that the existing New Vehicle Limited Warranty does not provide. A coverage of up to 10 years requires the purchase of a 10-year Vehicle Service Contract. Shorter terms are available.

⁴ Transfer fee applies. Subject to contract requirements.

⁵ Terms, conditions, limitations and exclusions apply.



Coverage overview

Here are examples of what's covered under a Rivian Care Vehicle Service Contract due to a covered breakdown.

Parts

- Navigation System
- Anti-Lock Brakes
- Onboard Computer
- Electric Motor
- Auxiliary Heater
- Drive System
- HVAC System
- Suspension dampers
- Air compressor
- Water Pump
- Battery Management System
- On-Board Charge Connector
- On-board Charger
- High Voltage/Traction Battery
- Battery Control Module
- Infotainment / Multimedia / Touchscreen Displays

Driving and safety sensors

- Driving Assist
- Highway Assist
- Adaptive Cruise Control
- Lane Change Assist
- Active Safety Assist
- Lane Safety
- Lane Keep Assist
- Lane Departure Warning
- Blind Spot Warning
- Light Safety
- Automatic High Beams
- Parking and reverse
- Rear Cross-Traffic Warning
- Parking Assist
- Trailer Assist
- Collision Mitigation
- Backup Camera
- Forward Collision Warning
- Automatic Emergency Braking
- Dynamic Brake Support

Wear & Tear

- Headlamp Bulbs (impact damage not covered)
- Electrical
- Windshield Wiper Blades (1X)
- All Hoses (1X) - includes washer hoses, vacuum hoses, air conditioning hose, and upper and lower radiator hoses
- Wheel Alignment (1X)
- Brake Pads (1X)

Emergency Roadside Assistance

- Towing
- Extrication¹
- Flat Tire
- Fluid and Water Delivery
- Lock Out
- Emergency Travel Expense Reimbursement²
- Substitute Transportation Reimbursement

Certain conditions and components are excluded, such as inadequate maintenance and loss of coolant or lubrication of the vehicle, corrosion, pre-existing conditions (N/A in GA) and parts designed for limited life, such as filters and brake drums.

¹Not available in CA. ²Not available in NY.



Battery pack

Rivian Care will help cover the costs to repair or replace the main high voltage/traction battery due to a covered failure, if it drops below 70% capacity percentage or stops working for a reason other than wear and tear, normal deterioration or negligence. Coverage extends until the end of your plan's term or until your vehicle's odometer exceeds 200,000 miles, whichever comes first.

Examples of potential out-of-pocket repair/replacement costs without a vehicle service contract¹

High voltage battery²
\$28,000

Battery control module
\$1,875

¹ The repair costs shown above are for illustrative purposes and are based on 2024 repair cost data from Rivian. Actual costs may vary by vehicle, year, make and model.

² Average battery replacement cost for Rivian vehicles is \$28,000. For some vehicle models, battery replacement can exceed \$40,000. Your experience may vary.



System safety items

Rivian Care will help cover the costs to repair or replace covered items, including safety system components and the necessary calibration.

Examples of potential out-of-pocket repair/replacement costs without a vehicle service contract¹

Blind spot sensor \$2,100	Collision mitigation \$3,873
Parking assist \$4,200	Backup camera \$1,050
Lane departure warning \$2,935	

¹ The repair costs shown above are for illustrative purposes and are based on 2024 repair cost data from Rivian. Actual costs may vary by vehicle, year, make and model.



Electronics and interactive controls

Rivian Care will help cover costs to repair or replace covered items including displays and navigation.

Examples of potential out-of-pocket repair/replacement costs without a vehicle service contract¹

Adaptive cruise control
\$3,215

Infotainment display
\$1,850

¹ The repair costs shown above are for illustrative purposes and are based on 2024 repair cost data from Rivian. Actual costs may vary by vehicle, year, make and model.



Mechanical components

Rivian Care helps provide coverage for your vehicle in the event of a covered breakdown, once Rivian's New Vehicle Limited Warranty has expired.

Examples of potential out-of-pocket repair/replacement costs without a vehicle service contract¹

Drive unit
\$7,600

Suspension dampers
\$4,950

Climate control / HVAC system
\$3,500

Air compressor (suspension)
\$1,150

¹ The repair costs shown above are for illustrative purposes and are based on 2024 repair cost data from Rivian. Actual costs may vary by vehicle, year, make and model.

Wear and tear maintenance

Rivian Care may cover certain items excluded from Rivian's New Vehicle Limited Warranty.¹



Headlamp bulbs

Unlimited replacement of headlamp bulbs (damage due to impact isn't covered).



Wheel alignment

One wheel alignment.



Windshield wiper blades/inserts

One replacement of a set of front and/or rear windshield wiper blades and/or inserts.



Hoses

One replacement of each hose listed here:

Washer hoses, vacuum hoses, air conditioning hose, and upper and lower radiator hoses.



Electrical

Unlimited coverage of electrical fuses, interior and exterior light bulbs (damage from impact isn't covered).



Brake pads

One replacement of a set of front and/or rear brake pads. Brake rotors may be replaced along with the brake pads if the brake rotor thickness is less than the manufacturer's minimum specification.



Diagnostics

In the event of a covered breakdown, we'll pay the reasonable cost of diagnostic charges.

¹See the Rivian Care Vehicle Service Contract terms and conditions for a list of excluded maintenance parts.



Additional benefits

We're here to help when surprises happen – and 24/7 roadside assistance is there for you.¹



Emergency roadside assistance

Includes up to \$200 per covered event for towing, extrication assistance except for residents of California, flat tire and lockout assistance.



Substitute transportation

Rental car or rideshare reimbursement up to \$40/day (10-day max) if the vehicle is held by a repair facility for covered repairs. Benefit is available on the day repairs begin.



Emergency travel expense reimbursement

(N/A in New York)

Lodging, meals and transportation reimbursement up to \$200/day (5-day max) when you're 100 miles or more from home and your vehicle is held overnight by a repair facility for covered repairs.

¹ Requires a covered event. Coverages may not be available in all states.

Coverage limitations

Purchasing this product is optional. This information is only an outline of coverage, exclusions and limitations for your optional Rivian Care Vehicle Service Contract. It should not be relied on when purchasing coverage.

Rivian recommends using Rivian Service Centers and Rivian original parts for your repairs. **However, replacement parts can be new, used, non-OEM or remanufactured.** Repairs completed using non-OEM, used or remanufactured parts may impact warranty coverages. Please review the full Rivian Care Vehicle Service Contract for exact coverage, exclusions and limitations.

What's not covered¹:

- Damage from not following charging procedures or using an incompatible charger.
- Damage or failure caused by a power surge.
- Failure due to power overloading and abnormal use.
- Failure to follow the vehicle manufacturer's high voltage/traction battery pack usage, charging, storage and service recommendations.
- Pre-existing conditions, including breakdowns that occurred before the coverage purchase date or those resulting from conditions that existed prior to the coverage purchase date.
- Damage or issues related to water ingress.
- Damage or issues caused by non-compliance with manufacturer recommendations, modifications, non-standard use, negligence and collision.

¹Exclusions may not apply in every state and coverages may not be available in all states. Refer to your Rivian Care Vehicle Service Contract's "Excluded Maintenance & Parts" and "Service Contract Limitations" sections for details.

Get the Vehicle Care by Assurant app to manage claims, maintenance, documents and support in one place.



Or visit us online at vehiclecareplan.com.

Terms, conditions, limitations and exclusions apply.
Coverage options and product offerings may not be available in all states.
See the Rivian Care Vehicle Service Contract Terms and Conditions for complete details.



Provided and administered by:

United Service Protection Corporation
Texas License #106
California License #0D01816

In Florida:

United Service Protection, Inc.
FL License #60016

In Oklahoma:

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Oklahoma License #44199246

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1-855-277-0012
vehiclecareplan.com